FEDERAL COMMUNICATIONS COMMISSION

445 Twelfth Street SW., Washington, DC 20554
Phone, 888–225–5322. TTY, 888–835–5322. Internet, www.fcc.gov.

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[For the Federal Communications Commission statement of organization, see the *Code of Federal Regulations,* Title 47, Part 0]

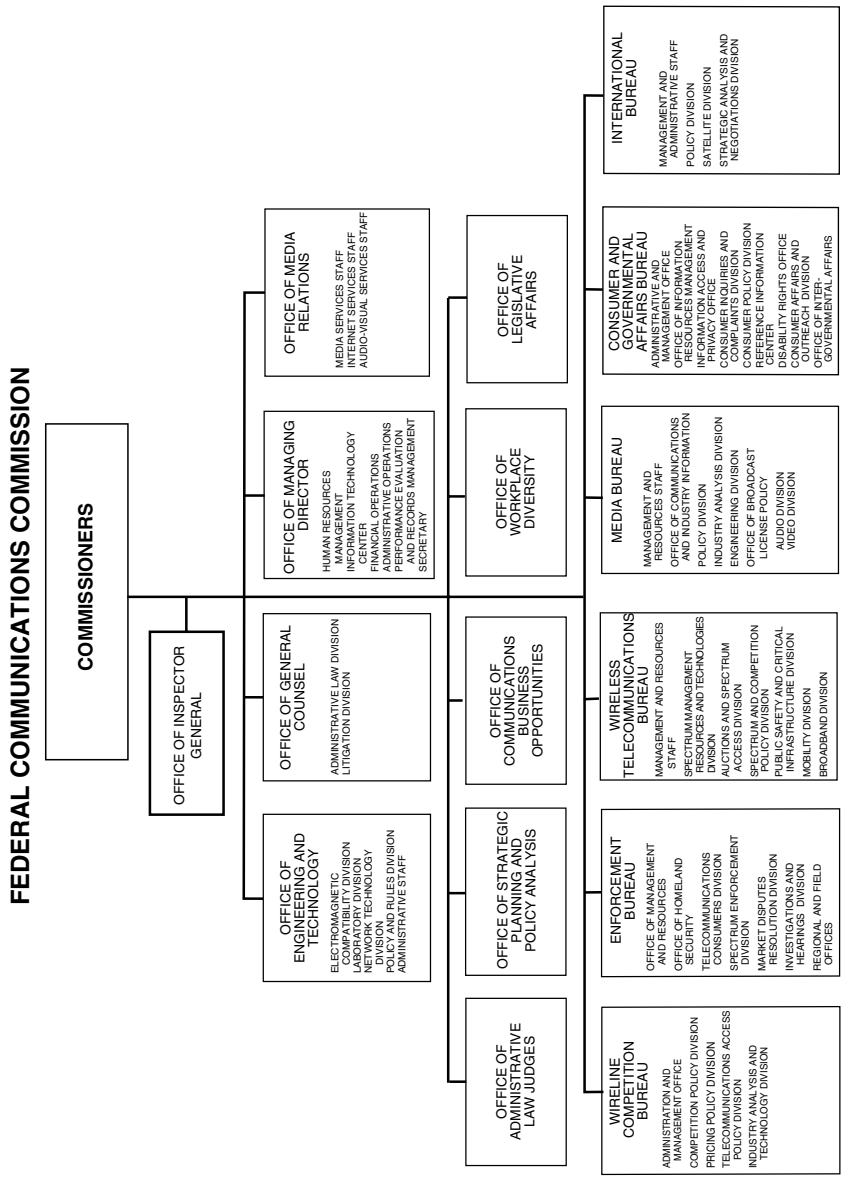
The Federal Communications Commission regulates interstate and foreign communications by radio, television, wire, satellite, and cable. It is responsible for the orderly development and operation of broadcast services and the provision of rapid, efficient nationwide and worldwide telephone and telegraph services at reasonable rates. Its responsibilities also include the use of communications for promoting safety of life and property and for strengthening the national defense.

The Federal Communications Commission (FCC) was created by the Communications Act of 1934 (47 U.S.C. 151 *et seq.*) to regulate interstate and foreign communications by wire and radio in the public interest. The scope of FCC regulation includes radio and television broadcasting; telephone, telegraph, and cable television operation; two-way radio and radio operators; and satellite communication.

The Commission is composed of five members, who are appointed by the President with the advice and consent of the Senate. One of the members is designated by the President as Chairman.

Activities

Media The Media Bureau develops, recommends, and administers the policy and licensing programs for the regulation of media, including cable television, multichannel video programming distribution, broadcast television and radio, and satellite services in the United States and its territories. The Bureau's responsibilities include the following:


FEDERAL COMMUNICATIONS COMMISSION
COMMISSIONERS
OFFICE OF INSPECTOR GENERAL
OFFICE OF ENGINEERING AND TECHNOLOGY
ELECTROMAGNETIC COMPATIBILITY DIVISION
LABORATORY DIVISION
NETWORK TECHNOLOGY DIVISION
POLICY AND RULES DIVISION
ADMINISTRATIVE STAFF
OFFICE OF GENERAL COUNSEL
ADMINISTRATIVE LAW DIVISION
LITIGATION DIVISION
OFFICE OF MANAGING DIRECTOR
HUMAN RESOURCES MANAGEMENT
INFORMATION TECHNOLOGY CENTER
FINANCIAL OPERATIONS
ADMINISTRATIVE OPERATIONS
PERFORMANCE EVALUATION AND RECORDS MANAGEMENT
SECRETARY
OFFICE OF MEDIA RELATIONS
MEDIA SERVICES STAFF
INTERNET SERVICES STAFF
AUDIO-VISUAL SERVICES STAFF
OFFICE OF ADMINISTRATIVE LAW JUDGES
OFFICE OF STRATEGIC PLANNING AND POLICY ANALYSIS
OFFICE OF COMMUNICATIONS BUSINESS OPPORTUNITIES
OFFICE OF WORKPLACE DIVERSITY
OFFICE OF LEGISLATIVE AFFAIRS
WIRELINE COMPETITION BUREAU
ADMINISTRATION AND MANAGEMENT OFFICE
COMPETITION POLICY DIVISION
PRICING POLICY DIVISION
TELECOMMUNICATIONS ACCESS POLICY DIVISION
INDUSTRY ANALYSIS AND TECHNOLOGY DIVISION
ENFORCEMENT BUREAU
OFFICE OF MANAGEMENT AND RESOURCES
OFFICE OF HOMELAND SECURITY
TELECOMMUNICATIONS CONSUMERS DIVISION
SPECTRUM ENFORCEMENT DIVISION
MARKET DISPUTES RESOLUTION DIVISION
INVESTIGATIONS AND HEARINGS DIVISION
REGIONAL AND FIELD OFFICES
WIRELESS TELECOMMUNICATIONS BUREAU
MANAGEMENT AND RESOURCES STAFF
SPECTRUM MANAGEMENT RESOURCES AND TECHNOLOGIES DIVISION
AUCTIONS AND SPECTRUM ACCESS DIVISION
SPECTRUM AND COMPETITION POLICY DIVISION
PUBLIC SAFETY AND CRITICAL INFRASTRUCTURE DIVISION
MOBILITY DIVISION
BROADBAND DIVISION
MEDIA BUREAU
MANAGEMENT AND RESOURCES STAFF
OFFICE OF COMMUNICATIONS AND INDUSTRY INFORMATION
POLICY DIVISION
INDUSTRY ANALYSIS DIVISION
ENGINEERING DIVISION
OFFICE OF BROADCAST LICENSE POLICY
AUDIO DIVISION
VIDEO DIVISION
CONSUMER AND GOVERNMENTAL AFFAIRS BUREAU
ADMINISTRATIVE AND MANAGEMENT OFFICE
OFFICE OF INFORMATION RESOURCES MANAGEMENT
INFORMATION ACCESS AND PRIVACY OFFICE
CONSUMER INQUIRIES AND COMPLAINTS DIVISION
CONSUMER POLICY DIVISION
REFERENCE INFORMATION CENTER
DISABILITY RIGHTS OFFICE
CONSUMER AFFAIRS AND OUTREACH DIVISION
OFFICE OF INTER-GOVERNMENTAL AFFAIRS
INTERNATIONAL BUREAU
MANAGEMENT AND ADMINISTRATIVE STAFF
POLICY DIVISION
SATELLITE DIVISION
STRATEGIC ANALYSIS AND NEGOTIATIONS DIVISION

—conducting rulemaking proceedings concerning the legal, engineering, and economic aspects of electronic media services;

—resolving waiver petitions, declaratory rulings, and adjudications related to electronic media services; and

—processing applications for authorization, assignment, transfer, and renewal of media services, including AM, FM, TV, the cable TV relay service, and related matters.

For further information, contact the Media Bureau. Phone, 202–418–7200 or 888–225–5322.

Wireline Competition Bureau The Wireline Competition Bureau advises and makes recommendations to the Commission, or acts for the Commission under delegated authority, in all matters pertaining to the regulation and licensing of communications common carriers and ancillary operations (other than matters pertaining exclusively to the regulation and licensing of wireless telecommunications services and facilities). The Bureau carries out the following duties:

—ensures choice, opportunity, and fairness in the development of wireline telecommunications;

—assesses the present and future wireline telecommunications needs of the Nation and promotes the development and widespread availability of wireline telecommunications;

—promotes economically efficient investment in wireline telecommunications infrastructure; and

—reviews and coordinates orders, programs, and actions initiated by other bureaus and offices in matters affecting wireline telecommunications to ensure consistency with overall Commission policy.

For further information, contact the Wireline Competition Bureau. Phone, 202–418–1500 or 888–225–5322.

Consumer and Governmental Affairs The Consumer and Governmental Affairs Bureau develops and administers the Commission's consumer and governmental affairs policies and initiatives to enhance the public's understanding of the Commission's work and to facilitate its relationship with other governmental agencies and organizations. The Bureau is responsible for the following:

—facilitating public participation in the Commission's decisionmaking process;

—representing the Commission on consumer and government committees, working groups, task forces, and conferences;

—working with public, Federal, State, local, and tribal agencies to develop and coordinate policies;

—overseeing the Consumer Advisory Committee, Federal Advisory Committee, and the Local and State Government Advisory Committee, and providing expert advice and assistance regarding compliance with applicable disability and accessibility requirements, rules, and regulations;

—resolving informal complaints through mediation; and

—conducting consumer outreach and education programs.

For further information, contact the Consumer and Governmental Affairs Bureau. Phone, 202–418–1400 or 888–225–5322.

Enforcement The Enforcement Bureau serves as the Commission's primary entity responsible for the enforcement of the Communications Act and other communications statutes, the Commission's rules, Commission orders and authorizations, and other matters related to pending applications for a license or other authorization. The Office of Homeland Security is located in the Enforcement Bureau and oversees rulemaking proceedings relating to the Emergency Alert System, operates the Communication and Crisis Management Center, and coordinates all agency matters concerning homeland security, emergency preparedness, public warning, and continuity of Government issues. The Bureau's responsibilities include investigating and resolving complaints regarding the following:

—acts or omissions of common carriers (wireline, wireless, and international);

—acts or omissions of noncommon carriers subject to the Commission's

jurisdiction under Title II of the Communications Act;

—accessibility to communications services and equipment for persons with disabilities, when filed formally;

—noncompliance with the Commission's Emergency Alert System, the lighting and marking of radio transmitting towers, and pole attachment regulations;

—noncompliance with the broadcast and cable television children's television programming commercial limits; and

—unauthorized construction and operation of communications facilities and false distress signals.

For further information, contact the Enforcement Bureau. Phone, 202–418–7450 or 888–225–5322.

Enforcement Bureau

Office	Address	Director
Regional Offices		
Kansas City, MO	2d Fl., 520 NE. Colbern Rd., Lee's Summit, 64086	Dennis P. Carlton
Park Ridge, IL	Rm. 306, 1550 Northwest Hwy., 60068–1460	Russell D. Monie
San Francisco, CA	Suite 105, 5653 Stoneridge Dr., Pleasanton, 94588–8543	Rebecca Dorch
Field Offices		
Atlanta, GA	Rm. 320, 3575 Koger Blvd., Duluth 30096–4958	Fred L. Broce
Boston, MA	1 Batterymarch Pk., Quincy 02169–7495	ennis Loria
Chicago, IL	Rm. 306, 1550 Northwest Hwy., Park Ridge 60068–1460	George M. Moffitt
Columbia, MD	9300 E. Hampton Dr., Capitol Heights, 20743	Charles C. Magin
Dallas, TX	Rm. 1170, 9330 LBJ Fwy., 75243–3429	James D. Wells
Denver, CO	Suite 303, 215 S. Wadsworth Blvd., Lakewood, 80226–1544.	Nikki Shears, *Acting*
Detroit, MI	24897 Hathaway St., Farmington Hills 48335–1552	James A. Bridgewater
Kansas City, MO	2d Fl., 520 NE. Colbern Rd., Lee's Summit, 64086–4895	Robert C. McKinney
Los Angeles, CA	Rm. 660, 18000 Studebaker Rd., Cerritos 90701–3684	Catherine Deaton
New Orleans, LA	Rm. 460, 2424 Edenborn Ave., Metairie, 70001	James C. Hawkins
New York, NY	Rm. 1151, 201 Varick St., 10014–4870	Daniel W. Noel
Philadelphia, PA	Rm. 404, 2300 E. Lincoln Hwy., Langhorne 19047–1859	John Rahtes
San Francisco, CA	Suite 105, 5653 Stoneridge Dr., Pleasanton, 94588–8543	Thomas N. Van Stavern
San Diego, CA	Rm. 370, 4542 Ruffner St., 92111–2216	Bill Zears
Seattle, WA	Rm. 312, 11410 NE. 122d Way, Kirkland 98034–6927	(Vacancy)
Tampa, FL	Rm. 1215, 2203 N. Lois Ave., 33607–2356	Ralph M. Barlow

International Bureau The International Bureau develops, recommends, and administers policies, standards, procedures, and programs for the regulation of international telecommunications facilities and services and the licensing of satellite facilities under its jurisdiction. The International Bureau assumes the principal representational role for Commission activities in international organizations. The Bureau also has the following duties and responsibilities:

—monitoring compliance with the terms and conditions of authorizations and licenses granted by the Bureau and pursues enforcement actions in conjunction with appropriate bureaus and offices;

—providing advice and technical assistance to U.S. trade officials in the negotiation and implementation of telecommunications trade agreements; and

—promoting the international coordination of spectrum allocation and frequency and orbital assignments in order to minimize cases of international radio interference involving U.S. licenses.

For further information, contact the International Bureau. Phone, 202–418–0437 or 888–225–5322.

Wireless Telecommunications The Wireless Telecommunications Bureau administers all domestic commercial and private wireless telecommunications programs and rules. The commercial wireless services include cellular, paging, personal communications, specialized mobile radio, air-ground, and basic exchange telecommunications services. The private wireless services generally serve the specialized internal communications needs of eligible users, and include the public safety, microwave, aviation, and marine services. Additionally, the Bureau:

—develops, recommends, administers, and coordinates policy matters for the assigned services, including rulemaking, interpretations, and equipment standards;

—explains and advises the public on rules and interpretations and provides rule interpretation material for the Enforcement Bureau;

—serves as the FCC's principal policy and administrative resource with regards to all spectrum auctions;

—implements the compulsory provisions of law and treaties covering the use of radio for the safety of life and property at sea and in the air;

—projects the demand for existing and possible new communications requirements and services; and

—processes applications and licensing for the assigned services.

For further information, contact the Wireless Telecommunications Bureau. Phone, 202–418–0600 or 888–225–5322.

Sources of Information

Inquiries for information on the special subjects listed in the following paragraphs and those concerning licensing/grant requirements in the various services may be directed to the person or office specified or to the Chief of the Bureau or Office listed below as having responsibility for the service, Federal Communications Commission, 445 Twelfth Street SW., Washington, DC 20554. Internet, www.fcc.gov.

Licensing/Grant Responsibility—Federal Communications Commission

Service	Bureau or Office
All broadcasting (except broadcast auxiliary services) Cable TV relay services (CARS) Cable signal leakage Registration of cable systems	Media Bureau
Interstate telecommunications services	Wireline Competition Bureau
Emergency Alert System	Enforcement Bureau
Amateur radio Auxiliary broadcast services Aviation radio Commercial radio operators Common carrier microwave services Interactive video and data services Land mobile radio Marine radio Private microwave radio Broadband radio service Educational broadband service	Wireless Telecommunications Bureau
Direct broadcast satellites (DBS) Foreign carrier affiliation notification International accounting rate change applications International high frequency broadcast stations International public fixed radio communication applications Permit to deliver programs to foreign broadcast stations (Section 325–C applications) Requests for data network identification code (DNIC) assignment Requests for international signalling point code (ISPC) assignment Recognized private operating agencies Satellite Earth stations Satellite space stations (GSO) Satellite space stations (NGSO) Submarine cable landing license applications	International Bureau

Federal Advisory Committee Management Direct inquiries to the Office of Performance Evaluation and Records Management. Phone, 202–418–0444.

Consumer Assistance Inquiries concerning general information on Commission operations should be addressed to the Reference Center, Room CY–B523, 445 Twelfth Street SW., Washington, DC 20554. Phone, 888–225–5322. TTY, 888–835–5322.

Contracts and Procurement Direct inquiries to the Chief, Contracts and Purchasing Center. Phone, 202–418–1952.

Electronic Access Information regarding the Commission is also available electronically through the Internet, at www.fcc.gov.

Employment and Recruitment The Commission's programs require attorneys, electronics engineers, economists, accountants, administrative management and computer specialists, and clerical personnel. Requests for employment information should be directed to the Recruitment and Staffing Service Center. Phone, 202–418–0130.

Equal Employment Practices by Industry Direct inquiries to the Portals Consumer Center. Phone, 888–225–5322.

Internal Equal Employment Practices Direct inquiries to the Office of Workplace Diversity. Phone, 202–418–1799.

Ex-Parte Presentations Information concerning ex-parte presentations should be directed to the Commission's Office of General Counsel. Phone, 202–418–1720.

Fees Inquiries concerning the Commission's fee program should be addressed to the Portals Consumer Center, Room CY–B523, 445 Twelfth Street SW., Washington, DC 20554. Phone, 888–225–5322.

Freedom of Information Act Requests Requests should be directed to the Managing Director. Phone, 202–418–1919.

Information Available for Public Inspection At the Commission's headquarters office in Washington, DC, dockets concerning rulemaking and adjudicatory matters, copies of applications for licenses and grants, and reports required to be filed by licensees and cable system operators are maintained in the public reference rooms (some reports are held confidentially by law). The Library has Commission rules and regulations on file (phone, 202–418–0450). General information is also available through the Commission's fax-on-demand (phone, 202–418–2805).

In addition to the information available at the Commission, each broadcasting station makes available for public reference certain information pertaining to the operation of the station, a current copy of the application filed for license, and nonconfidential reports filed with the Commission.

Publications The Office of Media Relations distributes publications, public notices, and press releases. Phone, 202–418–0500.

For further information, contact the Consumer Center, Federal Communications Commission, 445 Twelfth Street SW., Washington, DC 20554. Phone, 888–225–5322. TTY, 888–835–5322. Internet, www.fcc.gov.

FEDERAL DEPOSIT INSURANCE CORPORATION

550 Seventeenth Street NW., Washington, DC 20429
Phone, 202–736–6000. Internet, www.fdic.gov.

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